



General terms and conditions of sale of the EACim congress

PREAMBLE

These general conditions apply to the sale of the various services of the EACim Congress, which reserves the right to make any modification to the said general conditions of sale.

I. General conditions of sale to delegates

Article 1 - Congress Registration

Registration is carried out exclusively online, and validated upon receipt of the corresponding payment.

Article 2 - Placing of the order

The order is placed online by entering the requested data on the dedicated website, via a form. You must have a working e-mail address to place an order. A confirmation by sending an acknowledgement of receipt will be sent to you at the email address you provided when you placed your order. This electronic acknowledgement reminds you of the main elements of the order

Article 3 - Right of withdrawal

You have a period of 7 clear days to exercise your right of withdrawal, without having to justify any reasons or pay any penalties, with the exception, if necessary, of the return costs. This period starts from the day after receipt of your payment. When this period expires on a Saturday, Sunday or a public holiday or non-working day, it is extended until the following working day. However, this period ends 90 days before the start of the event.

To exercise your right of withdrawal, you must contact EACim by email or letter.

Article 4 - Complaint

Any complaint must be sent by e-mail to **Dr Giancarlo Bianca (President EACim) = contact@eacim-ceramic-implantology.com**

Article 5 - Payment

You can pay for your registration online by credit card.

Article 6 - Right of access and modification of computer data

EACim declares that the congressman's personal data will be processed in accordance with the provisions of Law No. 78-17 of 6 January 1978, and in particular that: personal data are collected only to the extent necessary for the registration and management of the registration file, personal data may not be collected or processed for other purposes than for the registration and management of the registration file.

The congress attendee has a right of access, rectification or opposition to the data concerning him/her, under the conditions provided for by the law and regulations in force at EACim.

Article 7 - Jurisdiction / dispute / applicable law

In the event of any difficulty in the interpretation or execution of these GTCs, EACim and the Client expressly agree that the MARSEILLE Commercial Court shall have sole jurisdiction.

These General Terms and Conditions of Sale are subject to French law for their interpretation and execution.

II. General conditions of sale of Congress tickets

Article 1 - Prices and payment

1.1. The prices of participation in the Congress are indicated in euros net of taxes.

1.2. The fee schedule is available online, in particular, before registration.

1.3. All orders, regardless of their origin, are payable in euros.

1.4 EACim reserves the right to modify its prices at any time but the products will be invoiced on the basis of the prices in force at the time the orders are placed.

Article 2 - Availability

2.1. Reservations are not made in real time.

2.2 EACim reserves the right to refuse entry to the Congress if the initial planned capacity is exceeded.

2.3. In this case, the registration fees will be fully refunded.

Article 3 - Procedures for obtaining entries

3.1 Each entry must be nominative.

3.2 It does not entitle the holder to any entry ticket. The invoice serves as the entry title.

3.3. Upon arrival at the Congress site, an identity document may be requested to prove it.

Article 4 - Modification and cancellation

4.1. No changes will be taken into account except the cancellation concerning Congress entry tickets.

4.2 Any cancellation of admission tickets must be made 15 days in advance. Cancellation fees may be charged if: Cancellation more than 60 working days before the congress date: 30% of the total amount paid as processing fees / Cancellation between 60 and 15 working days: invoicing at 50% of the total amount / Cancellation within 15 working days: invoicing at 100% of the total amount.

4.4. All cancellations of entry tickets must be made by email or post (details indicated on your invoice).

Article 5 - Amendment

5.1. Excluding cancellation or any modification of an entry must be made no later than 15 days before the start of the event.

5.2 No changes may be made beyond this term.

III. Reduced rates

Article 1 - Obtaining reduced rates

1.1. In order to ensure a good diffusion of the Congress, EACim can grant reduced rates under certain conditions. Membre EACim or Student, Assistant.

1.2. The justification for requesting a reduced fare is made by a declaration on honour when purchasing tickets to the Congress.

1.3 EACim reserves the right to request all supporting documents in order to validate the request for a reduced rate.

Article 2 - Offenders

2.1. Any offender may be asked for a financial regularization of his situation or refused entry to the Congress if the latter has falsified his declaration on his honour to obtain a reduced rate.

2.2 Each offender, after regularization, may be forced to pay his or her appropriate rate plus 25% of the total amount.